

# SPECIAL TERMS AND CONDITIONS applicable to sale of waste bins or other equipment Version March 2021

### 1. Introductory provisions

1.1 These Special Terms and Conditions shall – unless the parties make a different written agreement – constitute the content of the agreement between Ragn-Sells and the customer upon agreement that the customer will purchase a waste bin or other movable property (the Purchase object) from Ragn-Sells. The General Terms and Conditions of Ragn-Sells also apply, in addition to what is prescribed in these Special Terms and Conditions.

## 2. Delivery

2.1 Ragn-Sells shall deliver the Purchase object to the specified location by the deadline as stated in the agreement or, if no deadline has been given, within a reasonable timeframe.

#### 3. Receipt, inspection and complaints

- 3.1 The customer shall, upon receipt of the Purchase object, carefully inspect it, checking its condition and functions. If the Purchase object is faulty, the customer must immediately notify Ragn-Sells of the fault in writing.
- 3.2 Ragn-Sells is not liable for any faults discovered, or which ought to have been discovered, during a receipt inspection and which were not reported to the company within one week of the date on which the Purchase object was delivered. Complaints submitted more than one month after the delivery date shall have no effect on Ragn-Sells.

### 4. Faults and other issues

4.1 If the Purchase object is faulty and Ragn-Sells is liable for the fault(s) under these Special Terms and Conditions, Ragn-Sells shall have the choice of either (1) remedying the fault or the issue, (2) replacing the faulty equipment with fault-free equipment or (3), in cases where the fault or issue does not have any major impact on functioning, grant the customer a reduction of the purchase price to an extent consistent with the fault. If the fault has a major impact on the functioning of the Purchase object and Ragn-Sells fails to either remedy the fault, the customer shall be entitled to withdraw from the purchase. Ragn-Sells has no other obligations in the event of a fault in the Purchase object other than what is stated here.