

SPECIAL TERMS AND CONDITIONS
for cistern inspection and cleaning
Version March 2021

1. Introductory provisions

1.1 The provisions in these Special Terms and Conditions shall – unless the parties make a different written agreement – constitute the content of the agreement between Ragn-Sells and the customer whenever Ragn-Sells is commissioned by the latter to conduct a cistern inspection/cleaning. The General Terms and Conditions of Ragn-Sells also apply, in addition to what is prescribed in these Special Terms and Conditions.

2. The customer's duties

- 2.1 The customer shall, in good time prior to the contractor work beginning, provide Ragn-Sells with all the documents and all other information that may be required to carry out or simplify the work. This information must always include details of:
- the location of the cistern;
 - the construction and design of the cistern;
 - the material included in the cistern;
 - the ways in which the cistern has been used and what has been stored in it;
 - the potential risks associated with the contract work.
- 2.2 The customer must ensure:
- that Ragn-Sells' vehicles can be set up in a location suitable for the intended purpose directly adjacent to the site;
 - that Ragn-Sells and its staff are granted access to premises, facilities and other areas required to avoid hindering the contract work when it needs to be carried out;
 - to turn off heating coils at least 24 hours before the work begins or Ragn-Sells or another minimum period of time that Ragn-Sells may specify in individual cases;
 - airways are unobstructed so that the necessary cistern ventilation can be connected;
 - that any other obstacles potentially preventing the work from taking place, or which could make the work more difficult, are removed;
 - that all objects which could be damaged during the contract work are removed (if this is not done, the customer themselves will be liable for any damage done as a result of not doing so).

3. Ragn-Sells' duties

- 3.1 The following tasks fall under the *cistern inspection/cleaning* remit, unless agreed otherwise by the parties:
- cleaning and inspection of cisterns in line with any requirements set from time to time in this regard by the Swedish Environmental Protection Agency (Naturvårdsverket) and/or MSB;
 - documentation of the inspection in the inspection report in which any faults and other issues are recorded;
 - tidying up (rough cleaning) after the work has been completed.
- 3.2 Any undertaking other than that referred to in 3.1 e.g. replacing seals, overfill protection or cistern openings – will only be carried out if agreed specifically between the parties.
- 3.3 Ragn-Sells is, irrespective of what is prescribed in 3.1 and 3.2 above or in any other arrangement agreed between the parties, entitled to carry out the work in a different manner, e.g. using a different material or method, if it is impossible to carry out the work in the manner agreed or if there is no negative impact on functioning or for the customer.
- 3.4 Ragn-Sells must inform the customer's representative that the contract work has finished.

3.5 Ragn-Sells staff must carry an ID card or an equivalent with them to show that they are Ragn-Sells employees. If and insofar as special authorisation is required for the work, the staff that carry out the work in question shall be granted such authorisation.

4. Hazardous waste, hazardous goods etc.

4.1 If Ragn-Sells has made a commitment to transport hazardous waste (substances dangerous for the environment) or hazardous goods, the customer is reminded to provide, inter alia, a written declaration and certification in this regard, as mentioned in the law and regulation concerning transportation of hazardous goods. The customer shall furthermore provide written instructions stating how the goods are hazardous and what measures are required to mitigate or eliminate the risks potentially posed during transportation. See also what is prescribed in Ragn-Sells' Special Terms and Conditions for management of hazardous waste, which also apply when transporting hazardous waste, in addition to the Special Terms and Conditions here.

5. Consultation

5.1 The customer and Ragn-Sells must consult each other when deciding dates and times for any meetings to plan the work, coordinate and check up on the completed work etc.